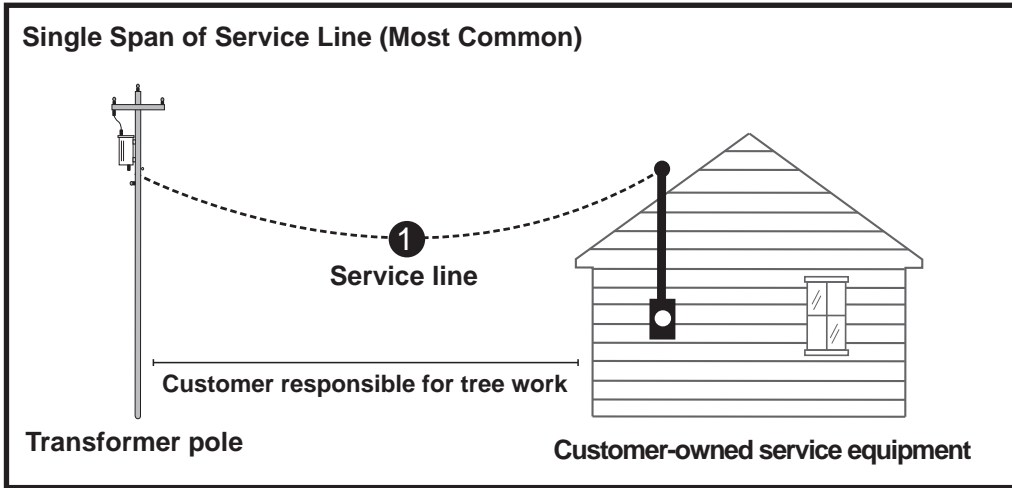


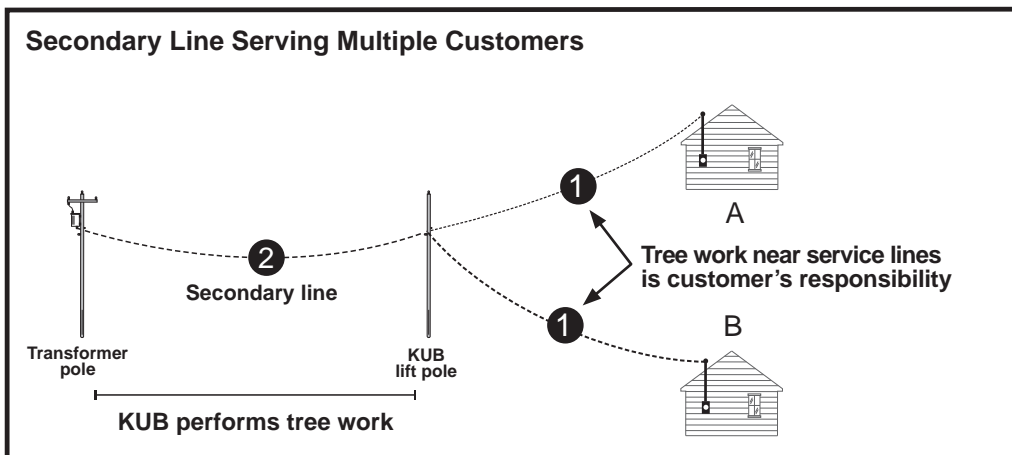
Vegetation Management Responsibilities

Who's Responsible for Tree Work When the Electric Lines to Your House Are Damaged?

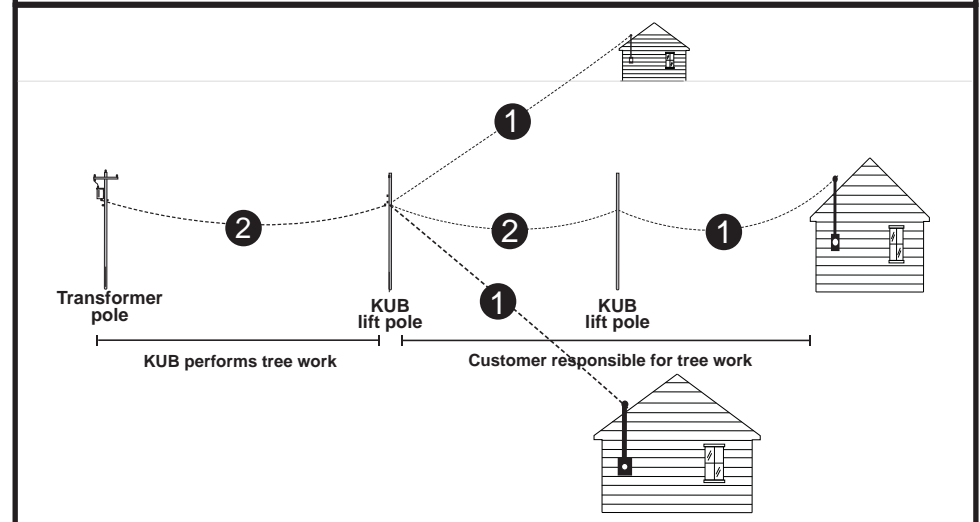
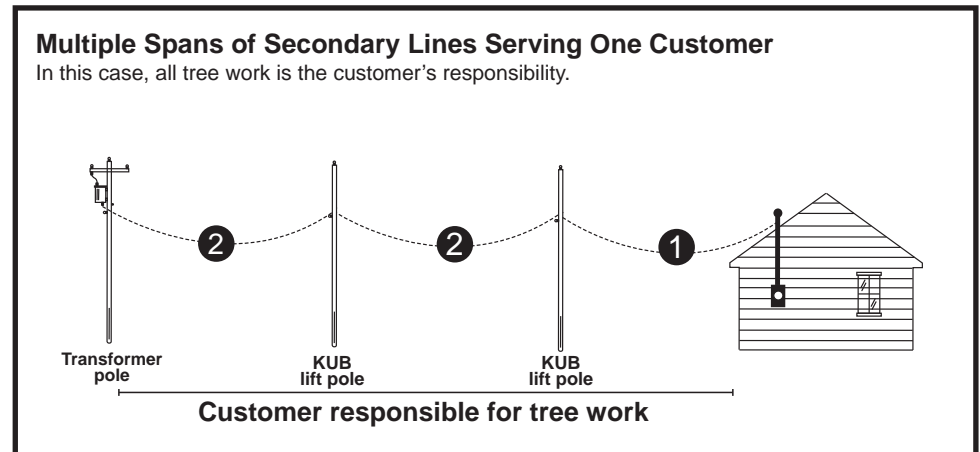
KUB does not prune or remove trees around service lines serving only one customer. Service lines **1** are the supply wires that extend from the transformer or the last KUB lift pole to the customer-owned service equipment. See the figure below.



KUB will prune to maintain clearance from secondary lines serving multiple customers. Secondary lines **2** are the supply wires that extend from the transformer to another KUB pole. See the figure below.



If a tree or limb falls, tearing down the service line, the property owner is responsible for clearing the tree or limb and repairing any damage to the service equipment before KUB reconnects service. (Reminder: Contact a qualified electrician for assistance. KUB will lower the service line at no cost to you so you or your contractor can safely perform maintenance work.) Afterwards, call KUB at 865-524-2911 or 1-800-250-8068 to report your outage.



Always assume that utility lines and other electrical equipment are “live”—or energized—and keep away from them. Immediately report any fallen, low hanging, or smoking wires to KUB at (865) 524-2911. For more information about tree pruning, visit www.kub.org.