



Does your nose know the smell of natural gas?

Natural gas is a safe, clean, and efficient energy source.

Like all energy supplies, natural gas should be used
wisely and safely.

See back for important safety information.

“If you can smell it, leave it and tell it.”

Scratch and sniff this picture.

That strong smell is the odor of natural gas.

Natural gas is actually odorless and colorless. KUB adds a harmless chemical called mercaptan, which gives it that odor.



Natural gas smells bad—like rotten eggs—so you can detect even the smallest amount of escaped gas. It is important that you and your family know the odor of natural gas and what to do if you smell it.

There are additional ways to detect a gas leak besides smelling it.

- **Sound:** You may hear a blowing or hissing sound.
- **Sight:** In a wet or flooded area, there will be bubbling in the water. Flames will be visible if a leak is ignited. Vegetation that is dead or discolored for no apparent reason may also be a sign of a gas leak.

Gas leaks are dangerous. If you think you smell gas or suspect a gas leak:

DO

- ☑ Leave the building or area immediately.
- ☑ Go somewhere with no natural gas smell or other sign of a leak.
- ☑ Call KUB (524-2911) right away after you leave the area. KUB will conduct a free leak investigation. Or call 911, which will contact KUB.

DON'T

- ⊖ Don't do anything that could create a spark.
 - Don't turn lights or electrical appliances on or off, including doorbells, and garage door openers.
 - Don't use any phone—including cordless or cellular.
 - Don't use matches or lighters.
- ⊖ Don't re-enter the building or return to the area until KUB tells you it is safe to do so.

Esta Información es Muy Importante.

Para obtener una versión en español de este folleto, llame a KUB al número de teléfono (865) 524-2911 y presione el número 2.