

FCC | CONSUMER CONNECTIONS

# ROBOCALLS, TEXTS AND SPOOFING

**ROBOCALLS AND TEXTS CAN BE ANNOYING, FRUSTRATING AND - EVEN WORSE - FRAUDULENT.**







The FCC is committed to protecting you from illegal robocalls, texts and caller ID spoofing.



*Find web resources and learn more at [www.fcc.gov/robocalls](http://www.fcc.gov/robocalls)*

# What You Can Do



-  Put your mobile and landline numbers on the national Do Not Call Registry. Visit [donotcall.gov](https://www.donotcall.gov) or 1-888-382-1222 from the number you want to register.
-  Research apps, services or devices that help block unwanted calls.
-  Don't answer calls from unknown callers. That could verify you have an active line. Never call back an unfamiliar number – it may lead to a scam.
-  Spoofed caller ID numbers may trick you into answering. If you answer a spoofed call, hang up immediately. Do not respond to even simple questions or requests.
-  Scam callers may pretend to represent an organization, business or even a government agency. Never reveal any personal or financial information unless you can independently verify the caller.
-  FCC rules offer protection against unwanted calls and texts. File a complaint with the FCC to help us determine where to take action. Visit [consumercomplaints.fcc.gov](https://www.consumercomplaints.fcc.gov)

