

KUB Water Savers

Water Savers is an efficiency program that helps low-income residential customers manage water and wastewater costs and lower their utility bills. The program assists customers by making repairs and efficiency improvements, such as fixing water line leaks or replacing inefficient higher-flow toilets with new low-flow models. The Water Savers program was designed to support weatherization improvements and to increase water and energy efficiency within the residence.

Improvements may include:

- Emergency water line repairs
- Toilet installation
- Low flow shower head installation
- Faucet aerators
- Faucet/spigot replacement
- Pinpoint repair for water leaks
- LED light bulbs installation
- Weather stripping installation

Who is eligible?

- Residential customers billed for KUB water and/or wastewater service
- Individuals or families who meet the required income guidelines
- Renters who meet the listed eligibility requirements and have property owner's consent

Who administers the program?

CAC serves as the program administrator using guidelines KUB established for the Water Savers program.

What are the application requirements?

- Customers must complete an application through CAC
- Provide proof of income
- Provide proof of relevant utility usage
- Premise must be primary residence of applicant (if rental property, also requires owner's consent)
- Single family or multi family unit
- Site built or manufactured housing

Customers with chronically high water consumption or those experiencing leaks in faucets, commodes, interior plumbing, or exterior water lines who meet the listed eligibility requirements can contact CAC at 865-244-3080 to apply or KUB Customer Experience at 865-524-2911 for referral.



CAC

Knoxville-Knox County
Community Action Committee

Helping People. Changing Lives.