



Media Advisory

May 28, 2016 – 5 p.m.
For Immediate Release

KUB Storm Update Advisory #3

KUB and contract crews have restored power to more than 40,000 customers less than 24 hours after severe weather hit our service territory late Saturday evening. As of 4:45 p.m., outages have dropped to below 6,400 customers as crews continue to work across the system.

The remaining outages are in areas with extensive damage, such as broken poles and spans of wire on the ground, that require additional resources and extended time to complete restoration. While we have more than 60 crews working this afternoon, including assisting contract crews from Georgia, North Carolina, and Kentucky, a typical line repair job for the remaining customers without service can take between 4 and 8 hours to complete. Crews continue to make progress, but in the areas hardest hit by the storm, some customers may be without service into Tuesday.

KUB thanks its customers for their continued patience and support as crews work around-the-clock to restore service.

Customers with Damaged Service Lines, Weatherheads, and Meter Centers:

KUB advises customers who have damage to their electric service equipment such as weatherheads, conduits, and meter centers should contact a qualified electrician to make repairs before KUB can reconnect the customer's electricity. In addition, the customer should contact KUB to lower the service line (at no charge to the customer) so the customer's contractor can safely perform the necessary work. Visit the following link for more detailed information <http://www.kub.org/wps/portal/Customers/PowerOutages>.

KUB determines the order of restoration in the following sequence:

- Critical system loads that include communications systems, water/wastewater pump stations, hospitals, and other services vital to public welfare. (COMPLETED)
- Transmission lines (the backbone of the electric system) serving large numbers of customers. (COMPLETED)
- Substation equipment that can impact large numbers, as well. (COMPLETED)
- Distribution lines serving subdivisions, large housing areas, and commercial areas. (IN PROGRESS)
- Service lines and transformers that serve small numbers of customers. (IN PROGRESS)
- Service lines and transformers serving individual customers. (PENDING)

Additional updates for this outage event will follow as needed.

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