

NEWS RELEASE

October 20, 2016 For Immediate Release For more Information, contact: KUB Communications

KUB Water System Receives Perfect Score in Tennessee Department of Environment and Conservation Sanitary Survey Wastewater Plants also Perform Well in TDEC Inspections

At its board meeting today, KUB Commissioners were informed that the utility had earned a perfect score from regulators performing a periodic inspection of the water system.

In September of this year, Knoxville Utilities Board was inspected by the Tennessee Department of Environment and Conservation (TDEC) Division of Water Resources (DWR). This Sanitary Survey consisted of records review as well as an on-site inspection of the Mark B. Whitaker water plant and the KUB water distribution system for a time period of July 2014 through September 2016.

KUB was scored at 100%, earning a total of 599 out of a possible 599 points, thus retaining TDEC's "Approved" status. "Here at KUB, we strive to be good stewards of our community's resources and provide safe, reliable utilities to our customers," said Mintha Roach, KUB President and CEO. "Safe, clean drinking water is a priority, and we are pleased to have the hard work of our employees recognized by the Division of Water Resources."

The report from Greg Mize, Environmental Consultant with DWR, found that KUB was "well exceeding the minimum monitoring requirements in order to further document the quality of water being produced at the treatment plant and served to its customers." The report further commends KUB's documentation of its Lead and Copper monitoring locations. KUB's sites meet both State and Federal Tier site requirements, and the report states that "it is reassuring in this time of increased concern over lead in public drinking water supplies that KUB has verified sampling is being conducted at sites meeting established standards and which provide the most accurate results for Lead and Copper sampling."

Two of KUB's wastewater treatment plants, Eastbridge and Loves Creek, also performed well in recent TDEC inspections. The Eastbridge plant received complimentary remarks from John West with DWR: "there is a management commitment to compliance and excellence" in KUB's wastewater treatment processes. At the Love's Creek plant, West noted that "...the KUB PACE 10 program has done an excellent job of reducing wet weather discharges....KUB's work toward compliance with its NPDES (National Pollutant Discharge Elimination System) permits and clean water goals is appreciated by this office."

For more information on water quality at KUB and to review our annual Water Quality Report, please visit <u>www.kub.org</u>, and search "Water Quality." Customers with questions or concerns can call KUB at 524-2911 to speak with a representative.

KUB, a municipal utility serving Knox and parts of seven adjacent counties, provides reliable electric, gas, water, and wastewater services to more than 445,000 customers. # # #

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