

Media Advisory

December 18, 2016 – 5:30 p.m.
For Immediate Release

KUB Storm Update Advisory #1

Early Sunday morning, a line of severe storms with damaging winds blew through the KUB service area leaving widespread downed trees and limbs in its wake across the system. As of 5:30 p.m., approximately 300 KUB customers remain without power. At the height of the storm, more than 6,400 customers were without service. A total of 25 KUB and contract crews are staffed and are working to assess damages, clear debris, and restore power. The remaining repair jobs will pose significant challenges to restoration crews due to isolated locations on back lot properties, access issues from wet and muddy conditions, and continued falling temperatures and possible ice.

Restoration Timeframes

Damage is scattered across KUB's service territory, and damage assessment is expected to continue through early Sunday evening. KUB will continue to work non-stop to restore power to the remaining customers, but due to the damage, some may be without power well into Monday. Due to falling temperatures overnight, customers without electric service are encouraged to make lodging plans accordingly.

Online Outage Map

Please refer to this map for the latest outage numbers. The information refreshes every 15 minutes. Remember to refresh your computer to get the most current outage totals if you have had the outage map page open for an extended period.

KUB determines the order of restoration in the following sequence:

- Critical system loads that include communications systems, water/wastewater pump stations, hospitals, and other services vital to public welfare.
- Transmission lines (the backbone of the electric system) serving large numbers of customers.
- Substation equipment that can impact large numbers, as well.
- Distribution lines serving subdivisions, large housing areas, and commercial areas.
- Service lines and transformers that serve small numbers of customers.
- Service lines and transformers serving individual customers.

Stay Away from Downed Power Lines / Contact with Trees and Limbs

As restoration efforts continue, KUB advises customers to stay well away from any downed power lines as they may be energized. Also be mindful that trees leaning on power lines, utility poles, and related equipment can conduct electricity, and contact should be avoided. Trees and limbs on the ground may be in contact with energized power lines and may pose a threat as well. Additionally, customers are reminded to stay at least 25-feet from the work area for their safety and the safety of our crews.

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Reporting an Outage/Storm Tips

Please report all power outages immediately to KUB to ensure you are on the list for repairs. Click on the Report an Outage link on the KUB website homepage or call 524-2911 to report outages. KUB would also like to remind customers that we do not check Facebook postings to gather information on the locations of power outages. Storm tips are also available at our website www.kub.org under the “Safety and Outages” tab.

Be sure KUB has your correct phone number. That will enable you to report outages quickly and easily on our automated outage line. It will also help KUB contact you to verify whether your power has been restored. You can update your number in your profile on www.kub.org or by calling 524-2911. (You will need to register, if you haven’t already.)

Additional updates for this outage event will follow as needed.

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